



Patient Bill of Rights and Responsibilities

As a patient of LeMed Specialty Pharmacy, you have the right to:

- Know about philosophy and characteristics of the patient management program;
- Have personal health information shared with the patient management program only in accordance with state and federal Law;
- Identify the program's staff members, including their job title, and to speak with a staff member's supervisor if requested;
- Speak to a health professional;
- Receive information about the patient management program;
- Receive administrative information regarding changes in, or termination of, the patient management program;
- Decline participation, revoke consent, or disenroll at any point in time.

As a patient of LeMed Specialty Pharmacy, you have the responsibility to:

- Submit any forms that are necessary to participate in the program, to the extent required by law;
- Give accurate clinical and contact information and to notify the patient management program of changes in this information; and
- Notify their treating provider of their participation in the patient management program, if applicable.
- Remain under a doctor's care while receiving services
- Provide the pharmacy with a complete and accurate health history
- Notify the pharmacy of any changes in insurance coverage
- Provide all requested insurance and financial records
- Sign the required agreements and releases for service and insurance billing
- Participate in your care plan by asking questions and following instructions
- Accept the consequences for any refusal of treatment or choice of noncompliance
- Provide a safe home environment in which your care can be given
- Cooperate with your doctor and other caregivers
- Assume responsibility for damaged, lost, or unreturned home medical equipment once in your possession
- Notify the pharmacy of any problems or dissatisfaction with care